

“What you do  
today can  
improve all your  
tomorrows.”

-Ralph Marston

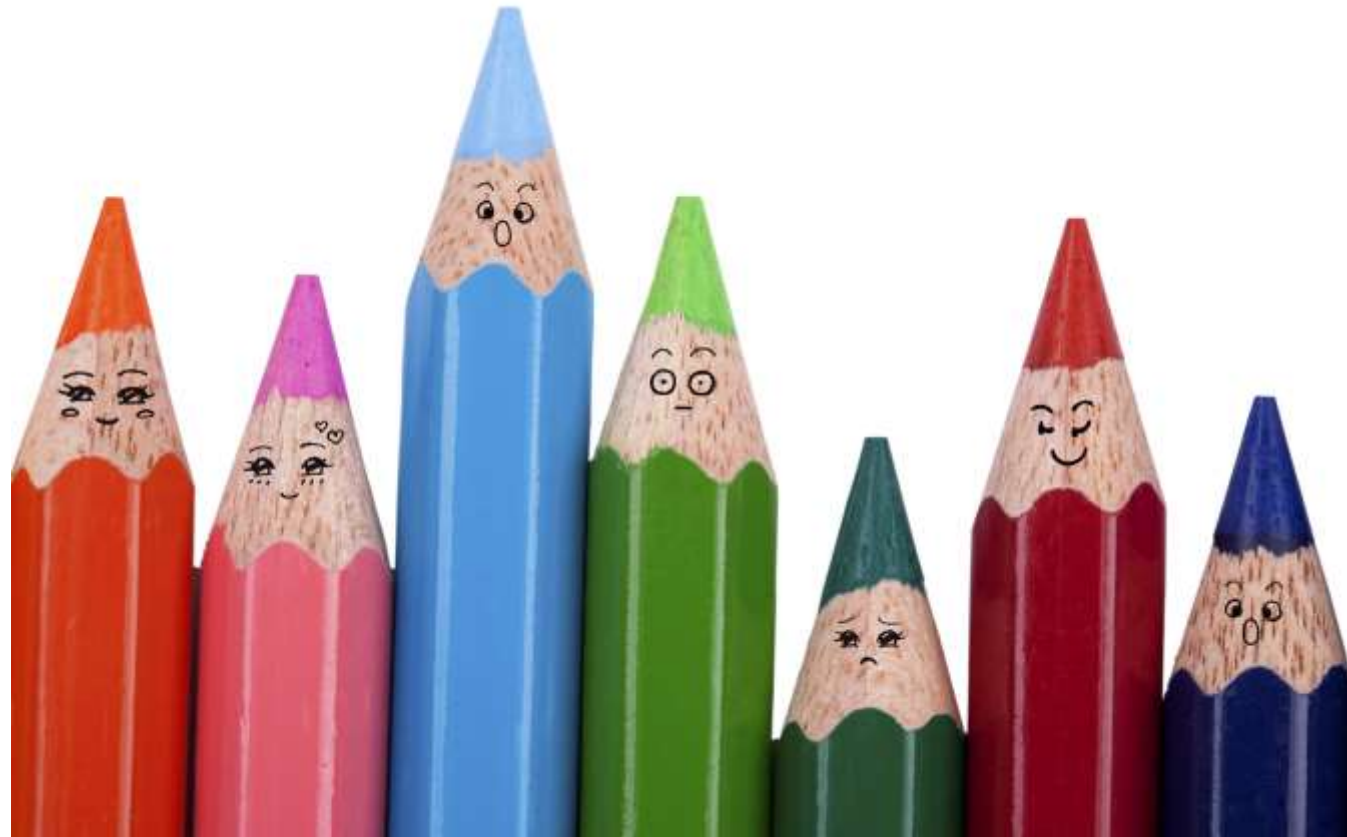
## Improving Tomorrow's Performance

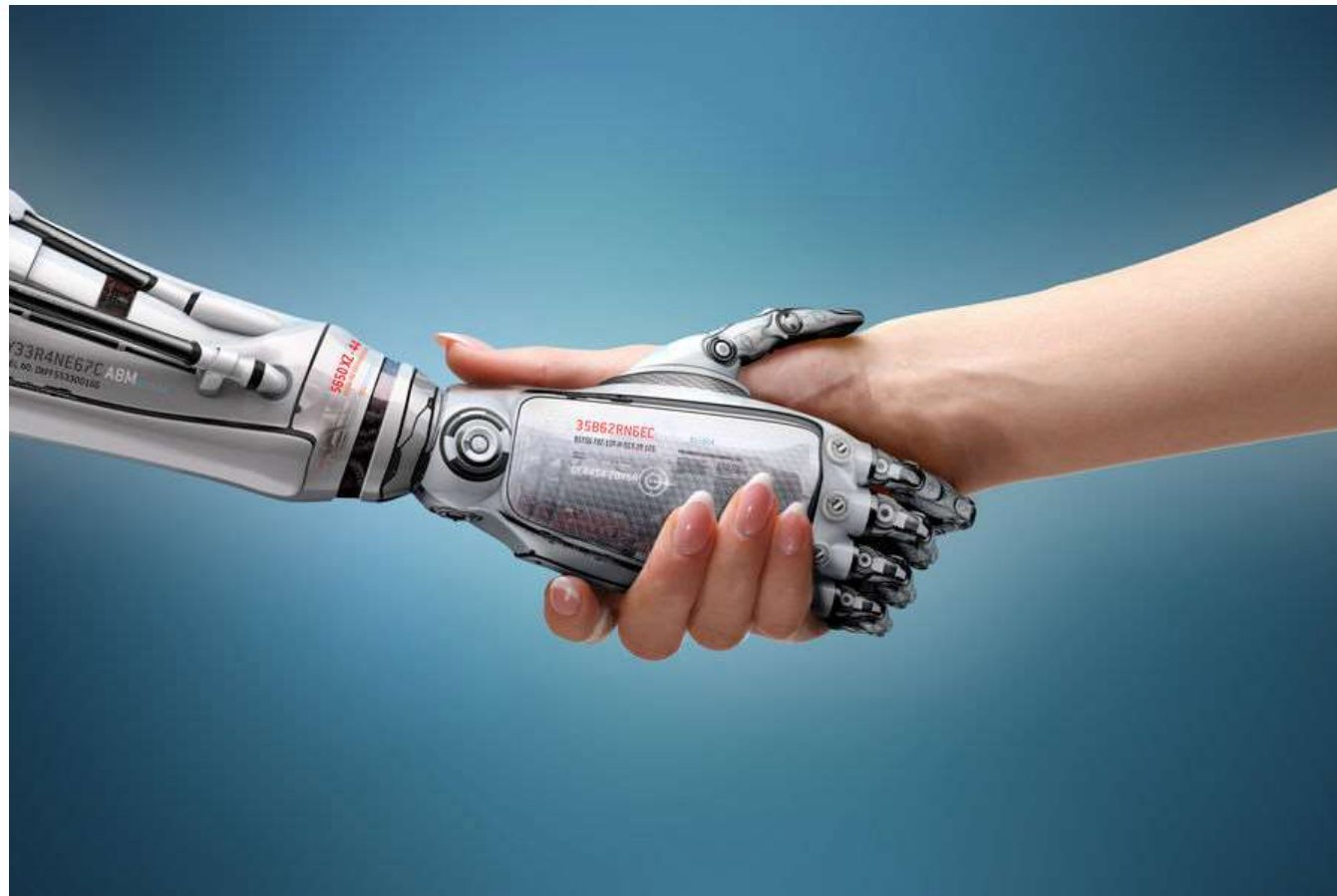


*HRO Today Advisory Services*

Candy Hipple



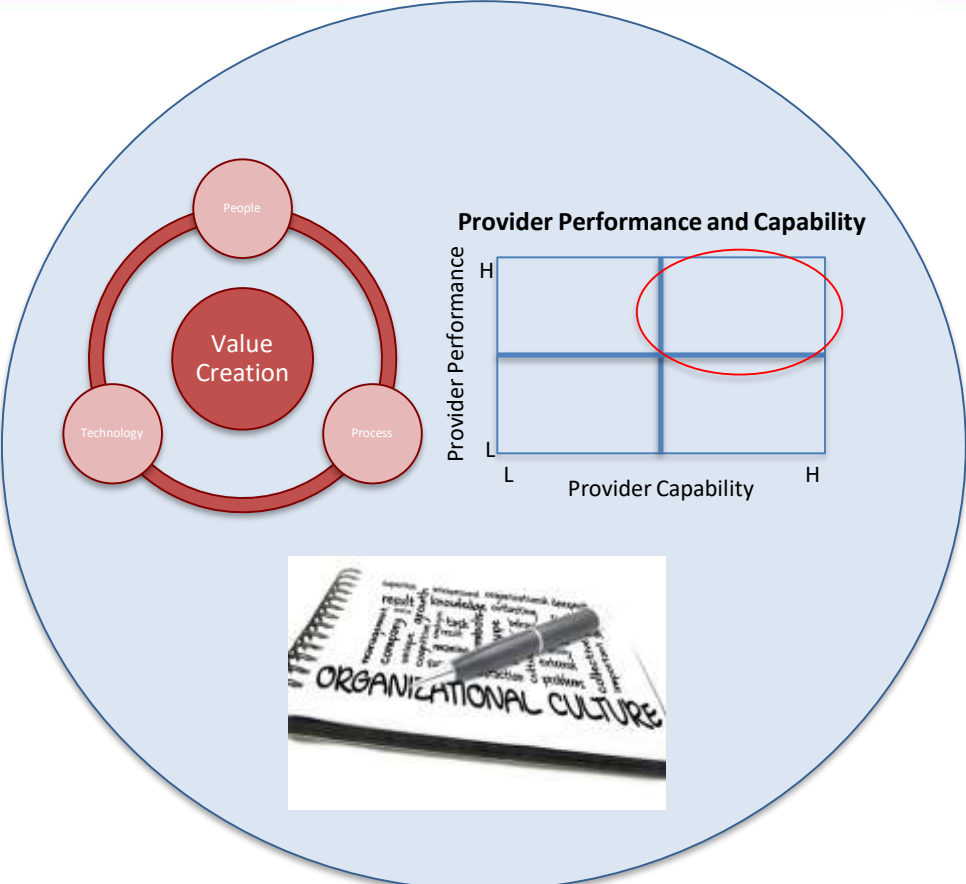
















**HRO** TODAY Baker's Dozen  
Customer Satisfaction Ratings



